

W-01445A-12-0348

ORIGINAL

ARIZONA CORPORATION COMMISSION



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UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: 2013 JAN 16 P 4:03

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2013 - 107876

Date: 1/16/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Toni Last: Coon

Account Name: Toni Coon

Home

Street:

Work: (000) 000-0000

City: Sedona

CBR:

State: AZ Zip: 86351

is: Home

Utility Company: Arizona Water Company

Division: Sedona

Contact Name: Tom Harrell

Contact Phone: (602) 240-6860

Nature of Complaint:

OPPOSED

W-01445A-12-0348

WATER

1/16/13: Correspondence

Docket No. W-01445A-12-0348

To Whom It May Concern:

The upcoming proposal to increase water rates prompts my input.

Understandably water should be expensive in the SouthWest. Water is a premium commodity. A premium commodity should be preserved and used with respect. Not wasted.

What do you say to a homeowner who is entitled to 7,200 gal of water per month- "I am paying for this much water so I can waste it whichever way I wish". ???

I like to suggest that the monthly allotment of water be greatly reduced.

i.e. Starting at 1,000 gal per month for an incentive to save water and \$\$\$s. Increase this base by 1,000 gal. with an equivalent\$\$ value. By the time one uses 7,000 gal the price equals \$87.00 as proposed. At least in this scenario a homeowner is given an opportunity to greatly reduce water usage.

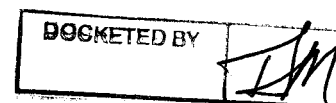
Thank you for your consideration,

Toni Coon

(I respect every drop coming out of my faucet)

Arizona Corporation Commission
DOCKETED

JAN 16 2013



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Entered for the record and docketed in W-01445A-12-0348

End of Comments

Date Completed:

Opinion No. 2013 - 107876
